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PATENT
IBM Docket No. RSW9-2000-0024US1

In the United States Patent and Trademark Office

Date: August 19, 2003

In re Application of: Glenn Clement Aikens et al

Filed: April 11, 2000

For: Method, System and Program Product for Managing Network Performance

Serial Number: 09/547,273

Art Unit: 2142

Examiner: Prieto, Beatriz

Amendment

Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

This paper is submitted in response to an Office action mailed May 19, 2003.

The claims are being amended extensively to expedite prosecution of the application. The changes are detailed in a following **Amendments to the Claims** section. The amended claims are believed to be patentable over the art of record for reasons set forth in a following **Remarks** section.

No changes are being made in the specification or in the drawings.

09/547,273 (RSW920000024US1)

- 1 -

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Transmittal (by Facsimile) of

Amendment

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x No additional fee is required.

The fee due for this response is calculated below.

Claims Remaining After Amendment	Highest Number Already Paid For*	Present Extra	Rate	Additional Fee
Total 8 -	20	= 0 @	\$18.00	= \$0.00
Independent 4 -	7	= 0 @	\$84.00	= \$0.00
First Presentation of Multiple Dependent Claims			\$280.00	= \$0.00
TOTAL				\$0.00

*Total claims previously paid for must be 20 or more. Independent claims previously paid for must be 3 or more.

Please charge Deposit Account 09-0461 for the TOTAL set forth above. The Commissioner is authorized to charge payment of any additional fees required under 37 CFR §1.116 and 37 CFR §1.117 or to credit any overpayment to the designated Deposit Account. A duplicate copy of this sheet is enclosed.

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I hereby certify that the following papers are being transmitted by facsimile device to the identified Facsimile Number in the Patent and Trademark Office on the date written above. The total number of pages transmitted (including this page) are listed above.


 Linda Dupont

BY: 

Gerald R. Woods

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Date: August 19, 2003

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